

Golden Arrow Bus Services (Pty) Ltd

**Media Release
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GOLDEN ARROW REFLECTS ON METRORAIL SABOTAGE

Reflecting on last week's crisis, Golden Arrow Bus Services (GABS) would like to thank our passengers for their patience while the Company stretched its resources to the limit in ensuring that no commuter was left stranded during this period.

Golden Arrow and Metrorail have for some time had an arrangement in place where we have agreed to assist commuters in times of crisis. There are unfortunately practical limitations in terms of our ability to assist as the 1000 Golden Arrow buses operating during peak every day are already operating at full capacity under normal conditions. We therefore only have capacity during the off peak period. Metrorail passengers with valid weekly and monthly cards were thus able to travel free of charge during off peak hours on existing Golden Arrow routes.

Given the high demand last week, peak operation was extended beyond 21:00 in the evening to ensure that no commuter was left stranded. In practical terms this required more than 100 additional trips. In addition 40 buses on a special hire basis were made available for use on actual Metrorail routes.

Golden Arrow management extends its sincere appreciation to all officials and bus drivers for the effort and hard work necessary to assist thousands of commuters who would otherwise have been stranded. Credit must also go to Nyanga SAPS who were monitoring possible flash points throughout operations to ensure that commuters were safe.

Finally, GABS would like to take this opportunity to reiterate its commitment to working with all public transport providers not only during periods of crisis but in the daily provision of scheduled passenger services for the benefit of the community at large.

ENDS

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