

# Conditions of Carriage

## 1. LEGAL PROVISIONS

Laws applying to the carriage of passengers on buses and other public transport vehicles include the Road Traffic Act (Act No 93 of 1996) and its applicable regulations, the National Land Transport Act (Act No 5 of 2009) as well as municipal by-laws relating to carriage on public transport vehicles. Furthermore, certain laws allow for various penalties, for example Section 90 of the National Land Transport Act provides for penalties of up to R100 000 and/or imprisonment of up to 2 (two) years, and Section 149 of the Road Traffic Act prescribes maximum penalties of R24 000 and/or (six) years imprisonment.

## 2. FARES

Passengers who do not already have the correct ticket must, when they board the vehicle, tell the driver where they want to go, pay for their fare and buy the correct ticket for the whole of their journey.

## 3. CORRECT TICKETS AND CHANGE

Passengers must examine their tickets or their clipcards and their change on receipt as mistakes cannot be rectified later. If a bus driver does not have sufficient change to return to the passenger the full amount due to him or her, the driver may issue a ticket and note, in pen, on the back of the ticket how much change is due to the passenger. The driver must then make the necessary arrangements to get the required change before the end of the passenger's journey. The driver may arrange for change at any appropriate stop along the journey being travelled.

## 4. TICKETS

Cash tickets cannot be transferred and are valid for the specific unbroken journey from the boarding point to the destination shown on the current authorised schedule of fares. All tickets are valid only for journeys in the direction printed on the ticket.

Clipcards may not be transferred and are valid for the section of the route shown by the route description on the clipcard. They will become invalid if defaced or if the printed wording is altered. Passengers must make sure that their clipcards are punched by the driver when they board the bus. Clipcards, including scholars' and pensioners' concessionary clipcards are valid from the purchase date up to the expiry date printed or stamped on them.

Passengers must keep their cash tickets and clipcards until their journey has been completed and these must be shown on demand to the company's officials, failing which, the lawful cash fare must be paid. A passenger who is not able to show a ticket or clipcard for the whole journey he or she is travelling, regardless of the reason, must purchase the correct cash ticket and in addition, pay a penalty equal to the cost of such a cash ticket.

If a passenger using a clipcard failed to show it to the driver to be clipped, his or her clipcard will be clipped for the specific journey and, in addition, another journey on the clipcard will be clipped as a penalty.

## 5. REFUNDS

All tickets, clipcards and concessionary tickets are sold on the express condition that unused portions cannot be refunded. Unused portions of tickets that have been lost or that have expired will not be replaced.

## 6. BOARDING AND ALIGHTING

Passengers may not board the bus when it is full and they may not get on or off the bus when it is moving or at any place other than recognised bus stops, except under the direction of an inspector, driver or other company official. In the event that passengers board or get off the bus at any other place, they do so at their own risk. The company, its officials or agents are not liable for any injury, death and/or damage arising from such unauthorised action.

## 7. OCCUPATION OF SEATS

Passengers must take a seat immediately after getting on the bus and buying their tickets or having their clipcards clipped. If all the seats have been taken, passengers may stand in the standing room allocated to the bus in the aisles between the seats. The standing capacity as shown in the bus may not be exceeded. Passengers may not stand on platforms, stairs or other unauthorised places in the bus and no part of their body may be outside of the framework of the bus except when they are boarding or getting off from a stationary vehicle. Should they disobey this rule, they do so at their own risk and the company, its officials or agents will not be liable for any injury or damage resulting from such unauthorised action.

## 8. GOODS AND ANIMALS

The company reserves the right to refuse (or accept) to carry the personal effects, parcels, luggage, goods or animals of passengers. The carriage of inflammable liquids such as petrol and benzene is not allowed under any circumstances. When, at the discretion of the company's officials, it is decided to carry passengers' goods or animals because they are not too big or bulky or undesirable, and can be carried in a suitable place and manner in the bus, they may be carried free of charge or at an applicable authorised fare. Such goods or animals will be carried entirely at the owners' risk and the company and its officials and agents will not be responsible for any loss, wrong or delayed delivery, or any damage or injury whatsoever, regardless of how this loss, damage or injury arose.

## 9. GENERAL BEHAVIOUR

*Passengers must not:*

- be obscene, indecent, offensive, quarrelsome, obstructive, destructive, intoxicated, rowdy, disorderly, filthy, contaminated, dangerous or disturbing to the public peace in manner, actions or appearance;
- interfere in any way with the comfort of other passengers;

- obstruct or get in the way of the driver, conductor or other company official in the performance of their duties;
- damage, injure or tamper with, or interfere with, or threaten to damage, injure or tamper with the vehicle or any person on it;
- spit within or from the vehicle;
- ring the bell on the bus unless they want the driver to know they want to get off. In such a case they may ring the bell once.

## 10. SMOKING ON BUSES

Passengers may not smoke on the bus as this is prohibited by the Tobacco Products Control Act, No 83 of 1993, and its regulations as amended.

## 11. OBSERVANCE AND EXCLUSION

Passengers must pay attention to and obey the law, these conditions of carriage, and every lawful instruction of the driver or other company official, and if reasonably requested to do so, give their names and addresses to such company officials. If passengers fail to comply with these requirements, whether still boarding or already on the vehicle, the driver or company official may refuse to carry them and, on being asked by a company official to get off or not to get on to the bus, they must obey. If they disobey, they may be excluded or removed from the vehicle by any policeman at the request of or under direction of a company official.

## 12. DELAYS AND INCONVENIENCES

The company, its officials or agents will not be liable for the results of any delays and inconveniences in the undertaking of or during a journey, whether this arises from accidents, breakdowns, or any other cause, but will try to fulfil all its obligations in good time and to the best of its ability.

## 13. LIABILITY IN GENERAL

While the company will take care to provide its service of conveying passengers, the company does not provide any guarantee or assurance of safety against or prevention of loss, liability, injury or damage of any nature arising, directly or indirectly, to any passenger or his or her property, whether this arises through the provision or non-provision or attempted provision of conveyance by the company. This applies irrespective of whether such injury, damage or loss, liability or claim arises as a result of or following on any intentional or negligent act or omission to act on the part of the company, its officials or agents during the course or scope of their duties. Passengers and their property are conveyed completely at their own risk and passengers indemnify the company against all and any claims arising or following on any loss, damage, cost or expense of whatsoever nature, resulting or caused directly or indirectly from, or in connection with, such conveyance and regardless of any other causes or events that may contribute in any way to the loss.



# Reisvoorwaardes

## 1. REGSBEPALINGS

Passasiers se aandag word eerstens gevestig op die bepalings van die gemenerereg asook dié van spesifieke wetgewing, soos die Padverkeerswet (Wet Nr. 93 van 1996) en die gekonsolideerde Regulasies, die Nasionale Wet op Landvervoer (Wet No.5 van 2009) en munisipale verordeninge, met betrekking tot vervoer op openbare voertuie. Die aandag word ook gevestig op verskeie strafbepalings waarvoor in die wetgewing voorsiening gemaak word, byvoorbeeld, Artikel 90 van die Nasionale Oorgangswet op Landvervoer maak voorsiening vir 'n boete van tot R 100 000 en/of 2 (twee) jaar gevangenisstraf terwyl Artikel 149 van die Padverkeerswet maksimum straf van R 24 000 en/of 6 (ses) jaar gevangenisstraf bepaal.

## 2. REISGELD

Passasiers wat nie alreeds in besit van die korrekte kaartjie is nie, moet, sodra hulle by 'n voertuig opklim, die bestuurder van hul bestemming inlig, hul reisgeld aanbied en die bepaalde kaartjie vir die hele reis wat onderneem gaan word, koop.

## 3. KORREKTE KAARTJIES EN KLEINGELD

Passasiers moet hul kaartjies, en waar van toepassing hul knipkaarte, en hul kleingeld op ontvangs nagaan, aangesien foute nie later reggestel kan word nie. In die geval waar 'n busbestuurder nie genoeg kleingeld vir die verskil tussen die aangebode kontant en die prys van die kaartjie wat die passasier wil koop, het nie, mag die busbestuurder die passasier behulpsaam wees deur 'n kaartjie uit te reik en met pen op die keersy van die kaartjie die bedrag kleingeld wat die passasier toekom as gevolg van die tekort aan kleingeld, aanteken. Die busbestuurder moet die nodige reëlings tref om die verlangde kleingeld te bekom om die passasier te betaal voordat die passasier van die bus afklim. Die busbestuurder kan by enige gepaste stop op die roete waarlangs hy ry, reëlings tref om die kleingeld in die hande te kry.

## 4. KAARTJIES

Kontantkaartjies is nie oordraagbaar nie en is geldig vir die spesifieke ononderbroke ritte vanaf die opklimpunt na die bestemming soos op die huidige gemagtigde reisgeldskedule getoon. Alle kaartjies is geldig slegs vir ritte in die rigting wat op die kaartjies aangedui word.

Knipkaarte is nie oordraagbaar nie en is slegs geldig vir die deel van die roete/s aangedui in die roetebeskrywing op die knipkaart en word ongeldig gemaak deur die skending of enige verandering van die gedrukte bewoording. Passasiers moet sorg dat hulle knipkaarte deur die busbestuurder geknip word sodra hulle op die bus klim. Knipkaarte, insluitende konsessionêre knipkaarte vir skoliere en pensionarisse, is geldig vanaf die datum van aankoop tot die verstrykingsdatum soos op die betrokke knipkaart gedruk of gestempel.

Kontantkaartjies en knipkaarte moet deur passasiers gehou word vir die volle duur van die rit en moet, indien daartoe versoek, aan amptenare van die maatskappy getoon word, by gebrek waarvan die wettige kontant reisgeld betaal moet word. 'n Passasier wat om enige rede hoegenaamd, nie 'n kontant kaartjie of knipkaart vir die hele rit wat hy of sy onderneem, kan toon nie, sal die korrekte kontant kaartjie moet koop en, as boete, 'n addisionele bedrag gelykstaande aan die koste van die kontant kaartjie moet betaal.

Waar 'n passasier wat 'n knipkaart gebruik, nie sy of haar knipkaart aanbied om geknip te word nie, sal die passasier se knipkaart geknip word ten opsigte van die rit wat die passasier onderneem en, as boete, sal 'n addisionele rit uit die knipkaart verwyder word.

## 5. TERUGBETALINGS

Alle kaartjies, knipkaarte en konsessionêre knipkaarte word verkoop onderhewig aan die uitdruklike voorwaarde dat ongebruikte dele nie geldig is vir terugbetaling nie. Verlore kaartjies of ongebruikte gedeeltes van verlore kaartjies sal nie vervang word nie.

## 6. OP-EN AFLKIM

Passasiers mag nie op 'n voertuig klim wanneer dit vol is nie, hulle mag ook nie op - of afklim terwyl dit beweeg, of by plekke anders as vasgestelde bushaltes nie, tensy dit deur 'n busbestuurder of 'n amptenaar van die maatskappy gelas word; anders maak hulle so op eie risiko. Die maatskappy, sy werknemers of agente sal nie verantwoordelik gehou word vir enige besering of skade wat sodanige onwettige optrede tot gevolg mag hê nie.

## 7. INNEEM VAN SITPLEKKE

Passasiers moet hulle sitplekke inneem sodra hulle op 'n voertuig klim of, indien geen sitplekke beskikbaar is nie, in die staanplek staan wat vir hierdie doel in die gange tussen die sitplekke voorsien word, mits die gemagtigde aantal staande passasiers soos in die voertuig aangedui, nie oorskry word nie. Passasiers mag nie op die platform, trappies of ander ongeoorloofde dele van 'n voertuig staan of liggaamsdele laat uitsteek nie, behalwe wanneer hy of sy vir 'n paar oomblikke daartoe genoodsaak word terwyl daar van 'n staande voertuig op- of afgeklim word; anders maak hulle so op eie risiko en die maatskappy, sy werknemers of agente sal nie verantwoordelik gehou word vir enige besering of skade wat sodanige onwettige optrede tot gevolg mag hê nie.

## 8. GOEDERE EN DIERE

Die maatskappy behou homself die reg voor om die vervoer van passasiers se persoonlike besittings, pakkies, bagasie, goedere of diere te weier of te aanvaar. Die vervoer van ontvlambare vloeistowwe soos petrol en bensien word egter onder geen omstandighede toegelaat nie. Wanneer daar, na goeddunke van die maatskappy se amptenare, besluit word om goedere of diere wat passasiers vergesel te vervoer omdat hulle nie onredelik groot of andersins onwenslik is nie en gerieflik op 'n geskikte plek en wyse in die voertuig vervoer kan word, sal hulle of kosteloos of, indien 'n gemagtigde reisgeld bestaan, teen sodanige reisgeld vervoer word. Die vervoer van sodanige goedere of diere wat passasiers vergesel sal egter op eie risiko van die eienaar daarvan onderneem word en die maatskappy, sy amptenare of agente sal nie verantwoordelik wees vir enige verlies, foutiewe of vertraagde aflewering, aanhouding of enige skade of besering hoegenaamd daarvan nie, hetsy veroorsaak deur nalatigheid van die maatskappy, sy amptenare of agente, al dan nie.

## 9. ALGEMENE GEDRAG

*Passasiers mag nie:*

- deur gedrag, daad, voorkoms of uitlating onbetaamlik, onwelvoeglik, aanstootlik, vernielend, beskonke, luidrugtig, wanordelik, soos die geval mag wees, skoorsoekerig, verhinderlik, vuil, besmet, gevaarlik of steurend vir die openbare vrede wees nie;
- op enige wyse die gerief van ander passasiers in die voertuig versteur nie;
- die busbestuurder of ander amptenare van die maatskappy in die uitvoering van hul pligte hinder of belemmer nie;
- aan die maatskappy se voertuig of enige persoon of eiendom daarop - hetsy in daad, poging of dreigement - peuter, beskadig, 'n oorlas wees of beseer nie;

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(e) in of vanuit sodanige voertuig spu nie;

(f) die klok van die voertuig lui nie, behalwe om die teken te gee dat hulle van voornemens is om af te klim, in welke geval hul die klok slegs een maal mag lui.

## 10. ROOK

Passasiers mag nie op busse rook nie aangesien dit deur die Wet op Beheer van Tabakprodukte, Wet 83 van 1993 en Regulasies soos gewysig, verbied word.

## 11. NAKOMING EN UITSLUITING

Passasiers moet die vereistes van wetgewing, hierdie Reisvoorwaardes en elke wettige opdrag van die busbestuurder of ander amptenare van die maatskappy nakom en gehoorsaam en hul naam en adres verstrek indien op redelike gronde daarvoor gevra word. In gevalle waar passasiers versium of weier om aan enige van hierdie vereistes te voldoen, hetsy terwyl hulle probeer om op die voertuig te klim of reeds aan boord is, kan daar geweier word om hulle te vervoer en moet hulle, op versoek van sodanige amptenare van die maatskappy, onmiddellik van die voertuig afklim of hulle daarvan weerhou om dit te bestyg, soos die geval mag wees; en by gebreke hieraan kan hulle deur 'n geregsdienaar, op versoek of in opdrag van sodanige amptenare van die maatskappy, van die voertuig uitgesluit of daaruit verwyder word.

## 12. VERTRAGINGS EN ONGERIEWE

Nie die maatskappy, of sy amptenare of agente sal verantwoordelik wees vir die gevolge van enige vertragsings en ongerief in die aanvang of tydens die duur van 'n reis, hetsy as gevolg van ongelukke, gebreke aan voertuie of enige ander oorsake. Die maatskappy sal egter probeer om al sy verpligtinge tydig en na die beste van sy vermoë na te kom.

## 13. AANSPREEKLIKHEID IN DIE ALGEMEEN

Terwyl die maatskappy redelike sorg sal uitoefen in die lewering van die vervoerdienste, gee die maatskappy geen waarborg of versekering van veiligheid teen of voorkoming van verlies, aanspreeklikheid, besering, of skade van watter aard ook al of hoe ook al dit mag ontstaan, of dit nou direk of indirek ontstaan, ten opsigte van enige passasier, of eiendom wat deur die maatskappy vervoer word nie, of dit ontstaan as gevolg van die lewering, nie-lewering of gepoogde lewering van vervoer deur die maatskappy, ongeag of die besering, skade, verlies, aanspreeklikheid of eis ontstaan het as gevolg van of na aanleiding van enige opsetlike of nalatige aksie of versium deur die maatskappy, sy werknemers of agente gedurende die verloop en uitvoering van hulle pligte. Passasiers en hulle eiendom word uitsluitlik op hulle eie risiko vervoer en passasiers vrywaar die maatskappy van enige en alle eise wat ontstaan vanuit of as gevolg van enige verlies, skade, kostes of uitgawes van watter aard ookal, direk of indirek veroorsaak, deur of as gevolg van of in verband met sulke vervoer, ongeag enige ander oorsaak of insident wat tegelykertyd of in enige ander volgorde, bydraend is tot die verlies.

**ONDERHEWIG AAN DIE VOORWAARDES HIERBO UITEENGESIT WORD U AANDAG DAAROP GEVESTIG DAT PASSASIERE BLOOTGESTEL WORD AAN DIE RISIKO VAN BESERING(S) EN/OF DOOD INDIEN DIE VOERTUIG WAARIN HULLE REIS IN 'N ONGELUK BETROKKE IS.**

# Imiqathango Yokukhweliswa

## 1. IZILUNGISELELO ZOMTHETHO

Umthetho olawula ukukhwelisa abantu ebhasini nakwesiphi isithuthi sika wonke-wonke phantsi komthetho oyi- Traffic Act (Act No93 of 1996) kunye nemigaqo elungelene noko, iNational Land Transport Act (Act No 5 of 2009) kunye nemithetho kaMasipala emalunga nezithuthi zikawonke-wonke nokukhwelisa kwazo. Kwakhona le mithetho iyazivumela izohlwayo umzekelo u isololoty (Section) 90 womthetho we National Land Transport Act uganayizisa isohlwayo esixabisa i-khulu lamawaka erhandi ( R100 000) kowopula lomthetho okanye lowo wophula lomthetho unokuvalelwa entolongweni kangange minyaka emibini (2), ngelixa lona i isololoty (Section) elingu 149 le-Road Traffic Act ligunyazisa izohlwayo ezingama R 24 000-00 okanye iminyaka emithandathu (6) entolongweni.

## 2. IINTLAWULO ZOKUKHWELA

Abakhweli abangenawo amatikiti afanelekileyo kufuneka xa bekhwela ibhasi bamxelele umqhubi ukuba baya phi na, bamnike nentlawulo yokukhwela bethenga itikiti elo lilufanele uhambo olo lunolone.

## 3. AMATIKITI AFANELEKILEYO NETSHINTSHI

Abakhweli kufuneka bawaqwalasele kakuhle amatikiti abo kunye neetshintshi basakuzinikwa njengoko iimpazamo ezenzekileyo zingena kulungiseka emva koko. Ukuba umqhubi akanayo itshintshi eyaneleyo afanele ukumnika yona umkhweli , umqhubi uvumelekile ukuba abhale ngemva kwelo tikiti imali afanele kuyinika umkhweli njengeetshintshi yakhe. Kufuneka ukuba umqhubi enze iinzame zokuba ayifumane loo tshintshi yomkhweli ngaphambi kokuba umkhweli ehle ebhasini. Umqhubi angazama ukumbuyisela umqhubi itshintshi nanini na ngaphambi kokuba ehlike.

## 4. AMATIKITI

Amatikiti athengwe esithuthini akunikiswana ngawo komnye umkhweli, kwaye asebenza kuhambo olunye olunga qhawukanga, njengoko kubonisiwe kuluhlu lweentlawulo zokukhwela. Onke amatikiti asebenza kuphela kolu hambo luya kwicala elibhaliweyo etikitini.

IKlipkhadi akunikiswana ngayo, kwaye isebenza kuphela kwindlela echaziweyo apha kwi klipkhadi. Ayivumelekanga iklipkhadi eyenziwa imikrwelo okanye neendawo ezijikiweyo apha emibhalweni yawo . Abakhweli kufuneka baqinisekise ukuba amatikiti abo ayanoqomfiswa ngumqhubi webhasi xa bengena ebhasini. Iklipkhadi kunye neza bafundi nabadla umhlala-phantsi, zisebenza kuphela ukusukela kulaa mhla athengwa ngawo ukuya kumhla aphelelwa ngawo, njengoko kubhaliwe okanye kugximizwe apha kuwo.

Amatikiti athengwa xa kukhwelwa kunye neklipkhadi kufuneka abakhweli bazigcine kude kuye kufikwa esiphelweni sohambo lwabo, kwaye ke kufuneka bewavelisile xa becelwa ngamagosa enkampani, ukuba abakwenzi oko, kufuneka behlawule intlawulo yokukhwela ifanelwe ukhulawulelwa olo hambo. Xa athe umkhweli, nangasiphi na isizathu, akabinalo itikiti elithengwa esithuthini okanye elinqomfiswa, elifanele uhambo lwakhe lonke, kufuneka ukuba akhuphe intlawulo yetikiti elithengwa esithuthini, aze ngaphezulu akhuphe nentlawulo esisohlwayo elingana naleyo yetikiti lelo hambo.

Xa kunokwenzeka ukuba umkhweli osebenzisa ilipkhadi asilele ukulikhupha itikiti lakhe ukuba linqomfiswa, itikiti lakhe liya kunqomfiselwa olo hambo aluhambayo, aze ngaphezulu anikwe isohlwayo sokuphindwa linqomfise okwesibini kuhambo olunye.

## 5. UBUYISELO-MALI

Onke amatikiti anqomfiswa namatikiti anezaphulelo, athengiswa phantsi

komqathango ongqongqo wokuba akukho mali iya kubuyiswa ngeendawo ezingasetyenziswanga. Amatikiti alahlekileyo okanye aphelelweyo lixesha, inkampani ayina mbuyekezo ngawo.

## 6. UKUKHWELA NOKUHLA

Abakhweli abavumelekanga ukuba bakhwele xa ibhasi igcwele; kananjalo abavumelekanga ukuba bakhwele okanye bohlike isithuthi sihamba okanye bakhwelele kwiindawo ezingezozitophu, ngaphandle kokuba bayalelwe njalo nguMhloli, umqhubi okanye elinye nje igosa lenkampani; kungenjalo ke ukuba baya kwenza oko lityala labo xa benokufumana ukwenzakala. Inkampani le, abaqeshwa bayo okanye abalawuli bayo, abanatyala xa umntu ethe wonzakala esenza oko kungavumelekanga okanye okungagunyaziswanga.

## 7. UKUHLALA EZITULWENI

Abakhweli kufuneka baye kuhlala phantsi kwangoko begqiba kubhatala okanye emva kokunqomfisa itikiti. Xa ngaba akukho zitulo zingena mntu, bangama kwisithuba esilungiselelwe. Inani labantu abanokuma ebhasili malingadluli kumlinganiso obekiweyo. Abakhweli abavumelekanga ukuba bahlale kwiplatfomi nasezitepusini okanye baveze ilungu okanye amalungu omzimba ngaphandle ebhasini, ngaphandle nje xa bekhwela okanye besihla ebhasini emileyo. Xa unqathotyelwa lo mithetho iyakuba lityala labo xa benokufumana ingozi, inkampani le, abaqeshwa bayo okanye nabalawuli bayo, abasayi kuba natyala xa athe wavellelwa yingozi lowo wenza oku kungavunyelwanga okanye kungagunyaziswanga.

## 8. IIMPAHLA NEZILWANYANA

Kuselungelweni lenkampani le ukuba yale (okanye ivume) ukuzikhwelisa iimpahla, iipasile, imithwalo okanye izilwanyana zabakhweli. Phantsi kwazo naziphina iimeko akuvumelekanga ukukhwelisa izinto ezingamanzi, ezifana nepetroli nebhenzini. Emva koqwalaselo nogunyaziso lwamagosa enkampani le, kwaze kwagqitywa ekubeni mazikhwelise iimpahla okanye izilwanyana abahamba nazo abakhweli, ngenxa yokuba kubonwa ukuba aziyomithwalo mikhulu okanye azigxekekanga noko, kwaye ingakhona nendawo efanelekileyo ezinokubekwa kuyo ebhasini, ziya kukhweliswa ngaphandle kwentlawulo, okanye ke, ukuba ngaba kukho intlawulo ebekiweyo, ziya kuhlalulelwa yona. Ezo mpahla okanye ezo zilwanyana zabakhweli bakhwele nazo ziya kuba luxanduva lwabakhweli ngokupheleleyo, kwaye inkampani, abaqeshwa bayo okanye nabalawuli bayo, abasayi kuba natyala xa zinokuthi zilahleke okanye ziye kwiindawo ezingafanelanga kuya kuzo okanye ziye kufika kade apho zifanele ukuya khona, okanye xa kunokuthi kubekho umonakalo okanye ingozi kuzo, nokuba iluhlobo luni na, ivele kanjani na.

## 9. UKUZIPHATHA NGOKUBANZI NJE

*Abakhweli mabangakwenzi oku kulandelayo:*

- Ukusebenzisa amagama akrwada, ukwenza izinto ezigwenxa, ukuphemelela umlo okanye ingxabano nokuthintela abanye abakhweli okanye ukudala uqhushulululi, ukonakalisa isithuthi okanye utshabalalise izinto zenkampani, ukusele utywala, ukwenza ingxolo, ukubaphazamisana nocwangco, ukuphathe izinto ezityityhefu nezinobungozi., ukusasaza izifo ngenjongo, ukudungadunge uxolo nokuba kukanjani na ngendlela othetha ngayo, abakhangeleka ngayo nabakwenzayo.
- ukuphazamisana nenzo loo lwabanye abakhweli;
- ukuphazamisana okanye nokuthintele umqhubi, ikondakta okanye naliphi na igosa lenkampani ekwenzeni umsebenzi walo;

- ukonakalisa, okanye nokuphazamisana nesithuthi okanye naye nawuphi na umntu okuso okanye iimpahla ezikuso;
- ukutshicela ngaphakathi ebhasini okanye ibhasi.
- ukubetha intsimbi ngaphandle kokuba ulumkisa umqhubi. Kufuneka ukuba uyibetha intsimbi xa uzakwehla, nakanjalo kufunekaxa uyibethe kanye kuphela

## 10. UKUTSHAYA EZIBHASINI

Abakhweli abavumelekanga ukutshaya ezibhasini, njengoko ukwenza njalo kuthintelwa ngumthetho we Tobacco Products Control Act, No 83 ka-1993, neMigaqo yawo, njengoko yenziwe izilungiso.

## 11. UTHOBELO NOKWALELWA

Abakhweli baya kuqwalasela bathobele iimfuno zomthetho, le miqathango yokukhwela kwakunye nawo nawuphi na umyalelo osemthethweni onikwa ngumqhubi okanye lilo naliphi na elinye igosa lenkampani le, kwaye ke ukuba kuthe ngezizathu eziphathekayo bachelwa ngaloo magosa ukuba bawaxelele amagama abo, bawanike nee-dilesi zabo, baya kukwenza oko. Xa ke kunokwenzeka ukuba abakhweli basilele okanye bale ukuzithobela ezi zicelo, nokuba kuxa bazama ukukhwela esithuthini okanye sele bengaphakathi kuso, kusenokwaliwa ukubakhwelisa, baze ke bachelwe ngamagosa enkampani ukuba behle kwangoko esithuthini okanye bayalelwe ukuba mabangakhweli, kuthi ke ukuba ngaba abakwenzi oko, bachelwe ukukhwela kwisithuthi okanye bakhutshwe kuso lilo naliphi na ipolisa elithe lacelwa ngalamagosa enkampani.

## 12. UKULIBAZISEKA NOKUXAKEKISEKA

Inkampani, abaqeshwa kunye nabalawuli bayo abasayi kubekwa tyala ngokulibaziseka okanye ukuxakekiseka okuye kwenzeka ngethuba lohambo, okanye ngoku sekuseluhambeni, nokuba kubangelwe ziingozi, umonakalo okanye siso nasiphi na isizathu; kodwa ke baya kuzama konke ukusemandleni ukuba lonke uxanduva lwabo lona balufezekise ngexesha nangocikizeko olungangoko benokulufikelela.

## 13. UBUTYALA NGOKUBANZI NJE

Nakubeni inkampani le iya kuzama konke ukusemandleni ayo ukwenza iinkonzo zayo zothutho izininke ngononophelo, ayiniki ngqinisekiso sokhuseleko okanye sokuthintela ilahleko, inkathazo, ingozi okanye umonakalo, nokuba ngowaluhlobo luni na okanye ngowenzeke njani na, onokuthi uvelele nawuphi na umkhweli okhwelise ngokufanelekileyo yinkampani le okanye nayiphi na impahla ekhwelise ngokufanelekileyo yinkampani le, nokuba oko kuze ngqo okanye akuzanga ngqo, nokuba kuvele ngenxa yokukhweliswa okanye yokuzanywa ukukhweliswa yinkampani le, okanye kuvele ngenxa yokungakhweliswa yinkampani le, nokuba na loo ngozi okanye loo monakalo okanye loo lahleko, okanye loo inkathazo okanye elo bangalo livela ngenxa yento ebisenziwa icetyiwe okanye ngenxa yotyeshelo oluthile lwenkampani, okanye lwabaqeshwa bayo okanye lwabagunyaziswa bayo, ngexesha bebesenza umsebenzi wabo. Ukukhwela kwabakhweli neempahla zabo luxanduva abazithathela ngokwabo nemingcipheko yalo, kwaye abakhweli bayayikhupha inkampani kubutyala bawo onke amabango, kulo naliphi na ibango elinokusekelwa kwilahleko, kumonakalo, kwindleko okanye kwinkcitho, nokuba yeyaluphi na uhlobo, eyenziwe ngqo okanye engenziwanga ngqo, koko kukhweliswa, nokuba sesiphi na isizathu okanye into eyenzekileyo ethe yaba negalelo kuloo lahleko okanye kwiziphumo zalo lahleko.

**NJENGOKO KWCHAZWA NGENTLA, INGQWALASELA IBEKWA KUMBA WOKUBA ABAKHWELI BASENGCIPHEKWE NI YOKONZAKALA OKANYE BACHAPLUKANE NOBOM XA ISITHUTHI ABASIKHWELEYO SITHE SACHAPHAZELEKA ENGOZINI.**

**Golden Arrow Bus Services (Pty) Ltd**

Reg No 1992/001234/07

